



BEREAVEMENT

Losing a loved one is never easy and grieving is a normal stage of life. It describes the emotions felt when we lose someone or something important to us.

LET US SUPPORT YOU WITH:

- Connections that can help with life's transitions and changing needs.
- Awareness of and access to appropriate information, programs and services that can keep you healthy.



Caledon \ Dufferin
Victim Services

HOPE & HELP IS REAL

No one should have to go through a crisis alone.

24 HOUR CRISIS LINE

905-951-3838

CALEDON EAST

905-951-3838 | 1-888-743-6496

ORANGEVILLE

519-942-1452 | 1-888-743-6496



Funded by:



Caledon \ Dufferin
Victim Services



Safety. Frauds & Scams. Bereavement
SENIOR SUPPORT

SAFETY

CDVS believes that seniors are an integral part of our community, entitled to live with dignity and security, free of exploitation and abuse.

LET US SUPPORT YOU WITH:

- Safety planning for abuse prevention and well-being
- Information and connection to local supports and resources
- Individual or group education on a variety of topics to help keep you safe
- Frauds and scams prevention and reporting



FRAUDS AND SCAMS

RECOGNIZE IT. REPORT IT. STOP IT !

YOU MAY BE AT RISK AS:

- Criminals use aggressive and threatening behavior
- Vision or hearing may become impaired and information becomes confusing
- Fraudsters tend to build relationships to gain your trust
- Thieves believe you have money and are unable to monitor your accounts carefully or may be less knowledgeable about technology

FORMS OF A SCAM:



Door to door



Letters



Calls



Internet based

SIGNS OF A SCAM:



INSISTENCE

You are required to purchase gift cards or transfer money immediately.



SECRETS

You must not tell anyone.



UNPROFESSIONAL

Multiple misspellings and poor grammar.

SCAM PREVENTION

- Do not give out your personal information
- Do your research to know who you are dealing with
- Get referrals, recommendations and opinions before you act

WHAT TO DO IF YOU HAVE BEEN DEFRAUDED:

- REPORT IT!
- Call your Bank, Credit card company, Police and Canadian Anti-Fraud Centre
- Put a fraud alert on your credit report by calling Equifax and TransUnion
- Contact Canada Post if your mail is missing
- CDVS can help if you need to replace important documents

HELP OTHERS:

- Share information and experiences regarding frauds and scams
- Encourage discussions when making large or unusual purchases or withdrawals

